## Request for Driver - Dispatcher

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| **Author** | Jack Watt | | **Date** | November-09-2012 |
| **Version** | 2.0 | |  | |
| **Use Case Name** | Request for driver | | **Use Case Type:** | |
| **Use Case ID** | JGRC-2002 | | **Business Requirements**  **System Analysis** | |
| **Priority** | HIGH | |
| **Source** | Requirement | | | |
| **Primary Business Actor** | Dispatcher | | | |
| **Other Participating Actors** |  | | | |
| **Other Interested Stakeholders** | Dock foreman, Driver | | | |
| **Description** | This use case describes the event of dispatcher dealing with the request for a driver | | | |
| **Precondition(s)** | * Production makes request for driver * No driver is present at dock | | | |
| **Trigger(s)** | This use case is triggered when Dock foreman submits request | | | |
| **Typical Course of Events** | **Actor Action** | **System Response** | | |
| **Step 1:** Dispatcher opens the request. Choosing a driver | **Step 2:** Updates driver task list to include this request | | |
| **Alternate Courses** | **Actor Action** | **System Response** | | |
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| **Conclusion** | This use case concludes when Dispatcher submits request | | | |
| **Postcondition** | The Driver is now at bay, available to carry out task requested for. | | | |
| **Business Rules** | * Dock foreman must provide destination bay and dock to Dispatcher * Driver carries out task requested for | | | |
| **Implementation Constraints and Specifications** | * Varies how often this process will be invoked. * Not performed after hours * Frequency: This use case is intended to be used on an as needed basis | | | |
| **Assumptions** | * A driver is available * Driver has their own truck | | | |
| **Open Issues** |  | | | |